

**Fifth Consultation of the Asia-Pacific Health Care Quality Improvement Network,
23-24 November 2016, Colombo, Sri Lanka**

OBJECTIVES

1. review the progress made so far from the inception (December 2012) of Asia Pacific Health Care Quality Improvement network and identify major difficulties, issues and problems faced when implementing agreed activities;
2. discuss and compare issues related in particular to patient safety, patient experiences and hospital performance in the region;
3. discuss incorporating error reporting and quality measurement systems in to national patient safety programmes in the region and;
4. discuss the way forward and identify major activities to be implemented within next five years.

AGENDA

<i>Time</i>	<i>Day 1 – 23 November, Wednesday</i>
09:00-10:30	Inauguration and Launch of the Health at a Glance, Asia-Pacific 2016 report
10:30-11:20	International and regional updates on quality of care initiatives: <ul style="list-style-type: none"> • Sunil Senanayake (WHO/SEARO) • Jun Gao (WHO/WPRO) • Niek Klazinga (OECD)
11:20-12:30	Update on quality of care initiatives in the Asia-Pacific region Chair: Prof Sang Il Lee, University of Ulsan College of Medicine, Korea <ul style="list-style-type: none"> • Shridharan (Sri Lanka) • Catherine Katz (Australia) • Ken Taneda (Japan) • Eng Kok Lim (Singapore) • Siti Haniza Mahmud (Malaysia, including an update on the Joint Learning Network Initiative)
12:30-13:30	<i>Lunch</i>
13:30-15:00	Quality in Primary Health Care Chair: Dr Ken Taneda, National Institute of Public Health, Japan <ul style="list-style-type: none"> • Niek Klazinga (OECD): update on the Primary Health Care Performance Initiative that the World Bank/Gates Foundation/WHO launched in 2015 • Round-the-table discussion on the PHC-PI in the Asia-Pacific region

15:00-15:15	Tea/Coffee
15:15-17:00	<p>Quality in Hospital Care: hospital performance Chair: Dr Eng Kok Lim, Ministry of Health, Singapore</p> <ul style="list-style-type: none"> • Niek Klazinga (OECD): update on the Hospital Performance work at the OECD • Update on the survey on Hospital Performance in the Asia-Pacific region: Choon Seon Park (HIRA, Republic of Korea) • Round-the-table discussion on Hospital performance in the Asia-Pacific region

Welcome Dinner at 19:00 at “The Harbour Court”

Time	Day 2 – 24 November, Thursday
09:00-09:15	Wrap-up of the first day (Secretariat)
09:15-10:45	<p>How to link UHC and quality in a practical way – country experiences Chair: Dr Siti Haniza Mahmud, Ministry of Health, Malaysia</p> <ul style="list-style-type: none"> • Jonathan Hofer Ele (PhilHealth, the Philippines) • Anindita Bhowmik (Suvarna Arogya Suraksha Trust, India) • Soo Hee Hwang (HIRA, Republic of Korea)
10:45-11:00	Tea/Coffee
11:00-12:30	<p>Developing an information infrastructure to assess quality of care Chair: Dr S Sridharan, Ministry of Health, Sri Lanka</p> <ul style="list-style-type: none"> • Update on answers to part 2 of the 2013/14 quality survey in the Asia-Pacific region, Niek Klazinga (OECD) • Round-the-table discussion on the strengthening of the information infrastructure to monitor quality of care: mortality statistics, (cancer) registries, administrative databases, (electronic) health records and standardized surveys
12:30-13:30	<i>Lunch</i>
13:30-15:00	<p>Patient safety Chair: Dr Catherine Katz, Australian Commission on Safety and Quality in Healthcare, Australia</p> <ul style="list-style-type: none"> • Update on the WHO/HQ global program on patient safety • Sang Il Lee (Republic of Korea) • Round-the-table discussion on progress in Patient Safety programs in the Asia-Pacific region
15:00-16:30	<ul style="list-style-type: none"> • Evaluation of the functioning of the network and plans for the future